

9. Troubleshooting

9.1 Indoor unit error code explanation:

Split series(OASIS& All Easy) + Light Commercial series:

Display	Operation lamp flash	Timer	Failure
E0	1	X	Indoor unit EEPROM parameter error
E1	2	X	Communication malfunction between indoor and outdoor units
E3	4	X	Indoor fan speed malfunction
E4	5	X	Indoor room temperature sensor (T1) malfunction
E5	6	X	Evaporator coil temperature sensor (T2) malfunction
EE	8	X	Water-level alarm malfunction(Only for cassette and duct types)
F1	2	O	Outdoor ambient temperature sensor (T4) malfunction
F2	3	O	Condenser coil temperature sensor (T3) malfunction
F3	4	O	Compressor discharge temperature sensor (T5) malfunction
F4	5	O	Outdoor unit EEPROM parameter error
F5	6	O	Outdoor fan speed malfunction
F6	7	O	Indoor coil outlet pipe sensor malfunction (located on outdoor unit low
P0	1	☆	Inverter module (IPM) malfunction
P1	2	☆	Over-voltage or under-voltage protection
P4	5	☆	Compressor drive malfunction
P5	6	☆	Indoor unit mode conflict
P6	7	☆	Low pressure protection(Just matching with 38CMS083, 38CMS098, 38CMS131)

9.2 Outdoor unit error code explanation:

Display	LED STATUS
E0	Outdoor unit EEPROM parameter error
E2	Communication malfunction between indoor and outdoor units
E3	Communication malfunction between IPM board and outdoor main control board
E4	Outdoor temperature sensor (coil sensor T3, ambient sensor T4, Compressor discharge sensor T5, indoor coil outlet pipe sensor T2B) malfunction
E5	Over-voltage or under-voltage protection
E6	PFC module protection
E8	Outdoor fan speed malfunction
F1	Indoor unit A coil outlet temperature sensor malfunction
F2	Indoor unit B coil outlet temperature sensor malfunction
F3	Indoor unit C coil outlet temperature sensor malfunction
F4	Indoor unit D coil outlet temperature sensor malfunction
F5	Indoor unit E coil outlet temperature sensor malfunction
P1	High pressure protection(For 38CMS083, 38CMS098, 38CMS131)
P2	Low pressure protection(For 38CMS083, 38CMS098, 38CMS131)
P3	Current overload protection
P4	Compressor discharge temperature protection
P5	Condenser high temperature protection
P6	Inverter module (IPM) protection

Note: Once these error codes display, they will disappear in at least 30 seconds if the unit come back to normal.(Except E2&E3)